

**DIRECTORATE OF GOVERNMENT EXAMINATIONS
ANDHRA PRADESH :: AMARAVATI**

**ONLINE APPLICATION FOR THE MIGRATION CERTIFICATE
FREQUENTLY ASKED QUESTIONS (FAQs)**

NOTE: PLEASE REFER TO THE USER MANUAL WHICH IS AVAILABLE IN THE ONLINE APPLICATION BEFORE REFERRING TO FAQs.

1. Who is eligible to apply for the Migration Certificate through the Online Application?

Ans: Any candidate who has passed the SSC Public Examinations from the year 2004 can apply for the Migration Certificate from the Online Application.

2. What is the Application fee?

Ans: Rupees Eighty Only.

3. What is the mode of payment? Can I pay Rs.80/- through CFMS Citizen Challan first and then apply online?

Ans: No. Payment of Fee through CFMS citizen challans generated through CFMS website are not accepted. The payment has to be done through the application only. Please refer to User Manual for detailed procedures.

4. I have applied online for a Migration Certificate and forgot the CFMS Transaction ID. Where can I get the CFMS transaction ID?

Ans: Applicants are advised to note down the CFMS Transaction ID shown on the screen after successful payment. The applicant also receives the CFMS Transaction ID on his/her e-mail which was entered in the application form after the payment.

5. I have made the payment through UPI apps such as Google Pay/Phonepe/Paytm etc. and got the Transaction ID in the UPI App. Can I use that transaction ID in the place of CFMS Transaction ID?

Ans: No. Only the 14-digit CFMS Transaction ID has to be entered to download the Migration Certificate.

6. After the payment, I have received a confirmation message from the Government of Andhra Pradesh with a 9-digit Payment ID. Should I use this 9-digit payment ID to download the Migration Certificate?

Ans: No. The 9-digit payment ID is different from CFMS Transaction ID. The CFMS Transaction ID is a 14-digit number.

Only the 14-digit CFMS Transaction ID has to be entered to download the Migration Certificate.

7. I have successfully made the payment but CFMS Transaction ID is not generated.

Ans: Usually CFMS Transaction ID is generated after successful payment. If it is not automatically generated, there may be some technical issue in the payment gateway. Please wait for the e-mail which you'll receive after the payment is successful. The CFMS Transaction ID will be mentioned in the e-mail which you'll receive.

8. How many times can I download the Migration Certificate?

Ans: The Migration certificate can be downloaded any number of times immediately or within "30" days from the payment of the fee. After 30 days, the Migration Certificate will not be available and the applicant has to pay the fee again, if necessary.

9. Can I submit the application form to the Directorate of Government Examinations, A.P., Vijayawada or come to the Office directly to apply for the Migration Certificate?

Ans: No. Applications in the physical form/ by post/ by hand are not accepted from 1st September 2021. The applicant has to apply through the Online application only. It is easy, more convenient and cost-effective.

Sd/- A. SUBBA REDDY
DIRECTOR
GOVERNMENT EXAMINATIONS